

3PAR Storage Support



Worry Free Third Party Maintenance

Sherlock Services provides third party maintenance on these 3PAR Storage Systems:

Legacy 3PAR

- InServ E200
- InServ S200
- InServ S400
- InServ X800

HP 3PAR

- InServ F200
- InServ F400
- InServ T400
- InServ T800
- StoreServ P10000 V400
- StoreServ P1000 V800

New HP 3PAR

- StoreServ 72xx
- StoreServ 74xx
- StoreServ 82xx
- StoreServ 84xx
- StoreServ 204xx
- StoreServ 208xx

OUR SLAs

8am-5pm Next Day

- Hardware break/fix*
 - Monday-Friday 8-5 remote phone & onsite support if needed
- *(audit required)

8am-5pm Same Day

- Hardware break/fix*
 - Monday-Friday 8-5 remote phone & onsite support if needed
- *(audit required)

24 x 7 x 4hr

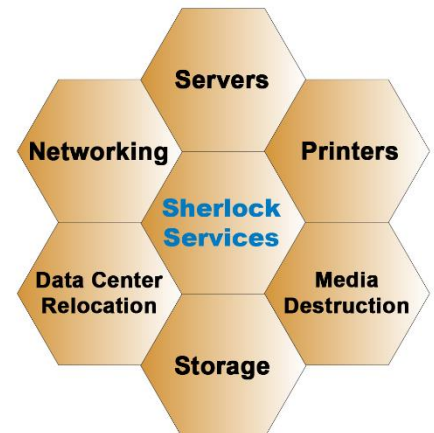
- Hardware break/fix*
 - Unlimited phone & onsite support if needed
- *(audit required)

NEED DATA CENTER RELOCATION?

Sherlock Services can design an action plan to minimize downtime, control spending, reduce liability, and provide a smooth transition. We can move a single system or a whole computer room. Whether it's between buildings on the same campus or across the country we can get you where you need to be.

PASS – PRO-ACTIVE SEAMLESS SUPPORT

Our full featured, automated solution for monitoring your storage array. Easy to install and configure, it works behind the scenes continuously looking for any changes that constitute an issue with your storage functions. Once triggered, it opens a service ticket sending error reports to our Level 3 Engineers who troubleshoot and resolve the issue before it becomes a problem or interruption to your business.



When it comes to supporting IT, we're at your Service.
866-827-6804 SherlockServices.com